

CAMANA BAY GIFT CARD

ABOUT THE CAMANA BAY GIFT CARD

What is the Camana Bay Gift Card?

The Camana Bay Gift Card lets you take the guesswork out of gift-giving. It's the first gift card of its kind in the Cayman Islands, allowing customers to SHOP, DINE & PLAY at any participating Camana Bay merchant. And with a wide range of merchants to choose from, the Camana Bay Gift Card provides convenience and flexibility, making it the perfect gift for any occasion.

PURCHASING A CAMANA BAY GIFT CARD

Where can I purchase a Camana Bay Gift Card?

Camana Bay Gift Cards can be purchased exclusively at The Discovery Centre* on The Paseo in Camana Bay's Town Centre. The Discovery Centre is open:

Monday – Wednesday 9am-6pm
Thursday – Friday 9am-8pm
Saturday 10am-4pm

For more information, please call The Discovery Centre at 345.640.4000.

What denominations are available?

You can purchase Camana Bay Gift Cards for any amount between KYD\$10 and KYD\$500.

Can I add more value to a Camana Bay Gift Card?

Yes, you can continue adding additional funds to your Camana Bay Gift Card up to a lifetime limit of KYD\$10,000.

What forms of payment are accepted to purchase a gift card?

Cash, MasterCard, Visa credit and debit cards. American Express and cheques are not accepted.

*For bulk orders, please contact Kevin Grzybowski at kevin.grzybowski@camanabay.com.

USING THE CAMANA BAY GIFT CARD

Where can I use my Camana Bay Gift Card?

You can use your Camana Bay Gift Card at any participating shop, restaurant, entertainment, health or beauty facility in the Town Centre.

For a complete list of gift card programme participating merchants, please reference the Merchant Directory and Opening Times.

How do I activate the Gift Card?

The Discovery Centre will activate your Camana Bay Gift Card upon purchase.

How do I use the Camana Bay Gift Card to make a purchase?

To make a purchase using your gift card, simply present the card to the cashier of participating Camana Bay merchants at the time of payment.

How can I check the balance of my Camana Bay Gift Card?

There are three ways to keep track of the remaining balance on your

Camana Bay Gift Card:

1. Purchase receipt — Every time you use your gift card, the remaining balance will appear at the bottom of your receipt.
2. Point of Sale — Ask the friendly staff at any participating merchant to look up the remaining balance on their terminal.
3. Online — Visit Valutec.net and enter your gift card PIN# to view the remaining balance.

Does the Camana Bay Gift Card expire?

Your gift card will expire 12 months after your last transaction. Any remaining funds will be lost.

Can I use a Camana Bay Gift Card and another form of payment in the same transaction?

Yes, if your Camana Bay Gift Card does not have sufficient remaining balance to cover the transaction, you can use another form of payment.

Can I use multiple Camana Bay Gift Cards when making a purchase?

Yes, you can use multiple Camana Bay Gift Cards to make a purchase.

How are products purchased with a Camana Bay Gift Card refunded?

Products purchased using a Camana Bay Gift Card cannot be refunded with cash. Please check with the merchant at point of purchase for their refund policy.

How do I report a lost, stolen or damaged Camana Bay Gift Card?

Lost, stolen or damaged Camana Bay Gift Cards should be reported immediately by visiting The Discovery Centre located on The Paseo in the Camana Bay Town Centre or by calling 345.640.4000. Neither Camana Bay nor participating merchants are responsible for lost, stolen or damaged gift cards or any unauthorized use.

Can a lost, stolen or damaged Camana Bay Gift Card be replaced?

Yes, if you provide The Discovery Centre with the PIN# of your lost, stolen or damaged Camana Bay Gift Card it can be deactivated and the remaining funds can be transferred to a new gift card. Without the PIN# The Discovery Centre will not be able to deactivate your gift card and any remaining funds will be lost.

Are there any additional fees when purchasing or using a Camana Bay Gift Card?

You will not incur any purchase, transaction or maintenance fees associated with the Camana Bay Gift Card.

Important Terms and Conditions:

- The card is the property of Cayman Shores Development Ltd ("CSDL") and is redeemable only at participating stores at Camana Bay.
- The gift card is not a credit/debit card and has no implied warranties whatsoever.
- Neither CSDL nor participating merchants are responsible for lost, stolen or damaged cards or any unauthorised use.
- Additional value may be added to the card up to a lifetime limit of KYD\$10,000 per CIMA law.
- If the card is inactive for a period exceeding 12 months any credit balance on the card becomes the property of CSDL.
- The card cannot be redeemed for cash.

AVAILABLE AT THE DISCOVERY CENTRE. 345.640.4000. CAMANABAY.COM

